



The ARAMARK Tower
1101 Market Street
Philadelphia, Pennsylvania 19107-2994

BERNARD BRUNWASSER
Commissioner

Dear Water Customer

April 9, 2010

I am writing to alert you that the Water Department will be starting heavy construction work in your neighborhood in the near future. The sewers and water main located in the **Intersection of N. Delaware Avenue and Laurel Street** have outlived their useful lifespan and must be replaced now to help safeguard the area and prevent potential leaks or breaks from flooding and damaging City streets and private property.

The Water Department has hired a private contractor, A.P. Construction Co., Inc., to complete the above project. The work is scheduled to start 04/12/2010 and proceed until final completion on or about 09/06/2010.

We will schedule a photographer from the City's Records Department to visit the job site to record all existing conditions prior to the start of construction, in order to help avoid potential disputes between the contractor and property owners and assure that all work sites are left in an acceptable condition upon completion of the project.

Unavoidably, Water and Sewer reconstruction work is never a clean or noiseless business, involving the use of large construction equipment to break out roads, excavate deep trenches and haul heavy materials to and from the site. It will be necessary to temporarily store construction materials in selected areas along the street until the new piping is installed. The difficult task of sewer and water reconstruction will be followed by repaving and final clean-up will complete the work in the intersection of N. Delaware Avenue and Laurel Street for this project. Throughout construction, normal day to day street use will be disrupted as temporary accommodations must be made for vehicle and pedestrian traffic, trash pick-up and emergency access. While these major inconveniences can not be eliminated, we will do our best to control and minimize them.

During construction new temporary traffic patterns will be established in the area. The contractor will also post "No-parking" signs on an as required basis as the work proceeds. Trash should be placed at the curb as regularly scheduled and the contractor will assist the Streets Department with pick up.

The Water Department has assigned an Inspector to the project who will be on-site every day. Should you experience any problems as a result of the work, please ask to talk with the Inspector on the job site; he will discuss the problem with the contractor and do whatever possible to assist you. The Inspector will notify you one day in advance of any scheduled water shut-offs, of which several will be required over the course of the project. These water shut-offs are necessary for the contractor to make connections to the