How to Activate Passport

1. You will receive an activation email from PBS. Click the activation link.

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[Image of activation email]

Dear Member,

We invite you to be among the first to try our newest member benefit.

Introducing WHYY Passport, the new member benefit that provides you with extended access to an on-demand library of quality public television programming.

Featuring both PBS and select local programming, WHYY Passport allows you to watch even more episodes of your favorite shows, including “Downton Abbey” on MASTERPIECE along with other popular series including VICIOUS, EARTH: A NEW WILD, HOW WE GOT TO NOW, THE GREAT BRITISH BAKING SHOW and many more.

To get started, activate your account to access WHYY Passport today. You’ll be asked to register to confirm your identity and membership status, and then you can start enjoying the different advantages of the membership benefit.

[Image of WHYY Passport login screen]

Click Here to Activate Now

Sincerely,

PBS & WHYY

P.S. Have questions or need help? At any time, you can access our support center.

2. Clicking the activation link should bring you to this screen that automatically populates with your name. If this does not happen, proceed to step 7.

[Image of WHYY Passport login screen with name B. A. Member]

WHYY Passport will be tied to your sign-in information. You will be able to access all WHYY Passport content using this account.

To continue activation, please sign in using one of these services.

- Sign in with Google
- Sign in with Facebook

Don’t have a PBS Account? Create one now.

3. You can access WHYY Passport through your Google or Facebook account, but the preferred way is to create a PBS account.

Creating an account is free and gets you:

- Access to High-Definition streaming
- A personal area on the site where you can access:
  - Favorite Shows
  - Watchlist
  - Viewing History
- Early access to exciting new features
4. Create a PBS account or sign in to an existing PBS account. Once you have filled out the form to create an account, you will see this screen.

5. Click the agreement button on the screen above, then click “Confirm.”

While WHYY can view an individual’s viewing history, PBS will only receive aggregate station data that will not identify individual users. We will not sell or exchange this information. If you do not agree with having your viewing history to be tracked, contact WHYY Passport support using the link on this screen.

6. Clicking “Confirm” will complete your access to WHYY Passport. Clicking “Getting Started” takes you to the library where you can choose videos to watch now, or add to your watchlist for later.
7. Occasionally, a member may click the Activate Now link in their email, or otherwise visit video.whyy.org/passport, and get this screen.

Starting in January, qualifying members will receive a unique four-word activation code printed on their acknowledgment letters. The activation code can also be found embedded in the link in the original email.

8. To find the activation code in your email, go to the original activation email, right-click on the “Click Here to Activate Now” link, and copy the link address.

Note: This may look different on different browsers, but the goal is to copy the URL associated with that link.

9. Open your browser, and in the address bar, paste the link but do not hit Enter to visit the link.

   The four-word activation code is found immediate following /activate and does not include the / mark or the ? mark. Copy this code and paste it into the activation code box in step 7.

10. Entering the activation code should bring you to a screen that looks like step 2. You should then follow steps 2-6.

11. If you have any trouble with your activation code, you should contact WHYY Passport support by calling 1-844-912-1644 or by submitting a support ticket.